# Rates of Non-Itemization in a Self-Administered Test of Online Diaries

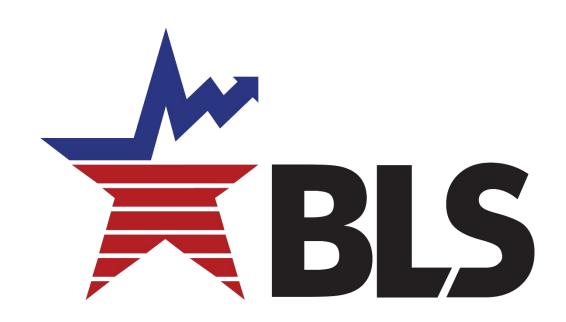
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#### **Presentation Outline**

- Consumer Expenditure Surveys(CE) background
- Online Panel Self-Administered Diary (OPSAD) background
- Purpose of Analysis
  - ► Non-Itemization/Bundling
- Analysis Results
- Conclusions and next steps





#### Consumer Expenditure Survey (CE) Background

- Consumer Expenditure Survey (CE) estimate are derived from two separate surveys.
  - ► The CE Interview Survey
  - ► The CE Diary Survey
- CE Diary Survey data come from two sources.
  - ► The Household Characteristics Questionnaire
  - ► The Spending Diary



#### **CE Diary Survey Background**

- The Household Characteristics Questionnaire
- The Spending Diary
  - ► Collects detailed expenditure data for two consecutive 1-week periods.
  - ► Four classifications of goods and services:
    - 1. Meals, snacks, and drinks away from home
    - 2. Food and drinks for home consumption
    - 3. Clothing, shoes, jewelry, and accessories
    - 4. All other products, services, and expenses



#### **CE Diary Survey Background**

- Historically CE production used two one-week paper diaries for the spending diary.
  - 1. Diary placement
  - 2. Train respondents use the diary
  - 3. Follow-up to encourage diary keeping
  - 4. Collect any forgotten expenditures at the end of the diary period
- Online spending diary mode was made available in June of 2020 using these protocols.

#### **Online Panel Self-Administered Diary Test**

- Test conducted on the Ipsos KnowledgePanel®
  - ▶ Probability-based web panel designed to be representative of the U.S.
  - ► Field period: November 2021 January 2022
- Initial Household Characteristics Survey (based on CE CAPI instrument)
- Two-week Consumer Spending Diary (based on CE online spending diary)



#### **Purpose of Analysis**

- To examine the quality of data provided in the Online Panel Self-Administered Diary Test (OPSAD) compared to the CE production equivalent.
- Specifically, comparing the prevalence of non-itemized expenditures.
  - ► Also known as bundling
  - ► Associated lower data quality



#### **Analysis Design: Data Compared**

- OPSAD Data (November 2021 January 2022)
  - ▶ 5,864 diary cases

- CE Production Data (November 2021 December 2021)
  - ▶ 1,709 diary cases
  - ▶ January 2022 data not yet available to public.



#### **Analysis Design: Defining Bundling**

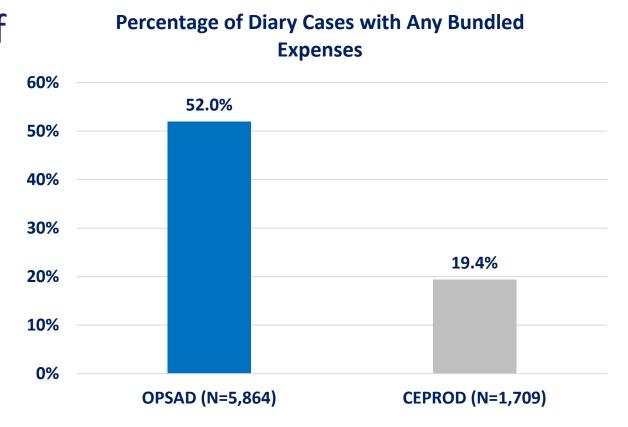
- Item descriptions containing the following strings were flagged as "bundled" entries:
  - ► GROCERIES
  - ► FOOD
  - ► CLOTHES
  - ► CLOTHING
  - ► HOME IMPROVEMENT
  - ► HOUSEHOLD
  - ► MISCELLANEOUS
  - ► MISC



#### **Analysis Design: Defining Bundling**

## Main ways of looking at rates of bundling:

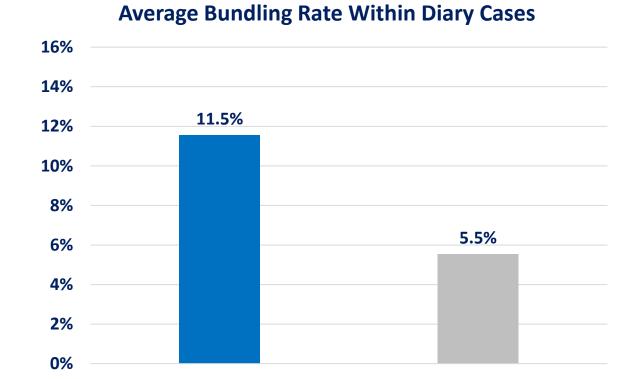
- The percentage of diaries with at least one expenditure flagged.
  - Less granular detail but provides a clear picture.





#### **Analysis Design: Defining Bundling**

- The rate of bundled expenditures within diary cases
  - # of Expenses Flagged in Diary Case # of Expenses in Diary Case
  - Can be misleading if there are few cases.



**OPSAD (N=5,864)** 

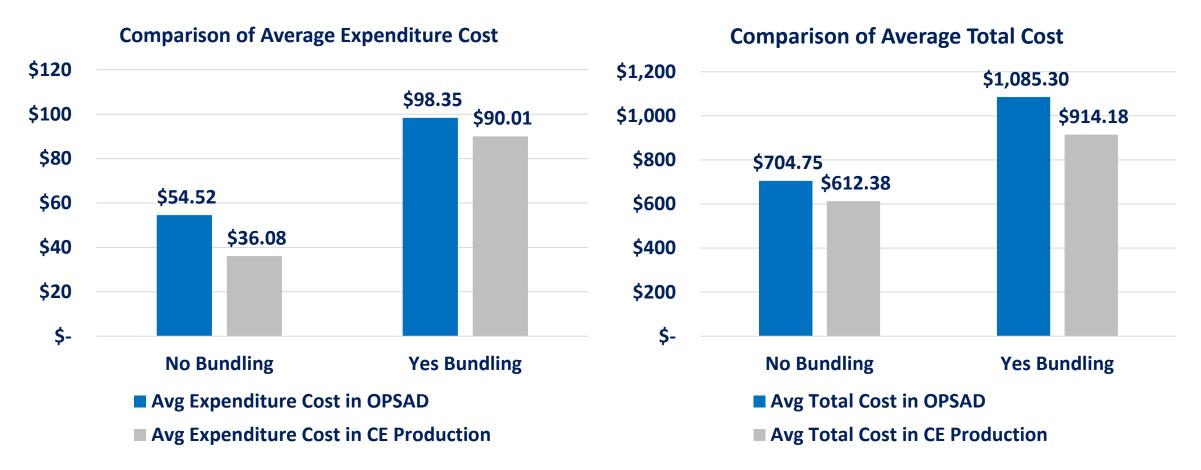


**CEPROD (N=1,709)** 

## **Analysis Results**

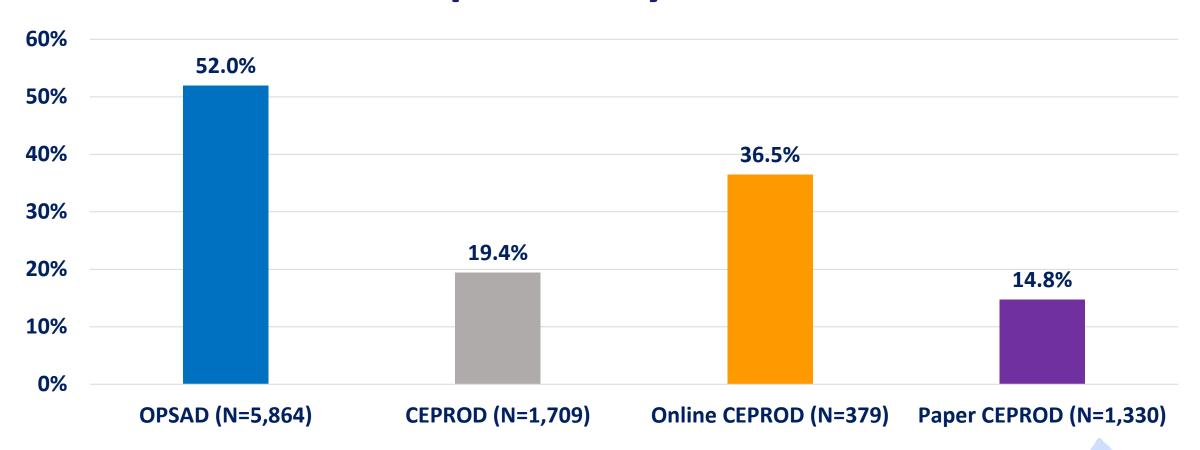


#### **Cost and Bundling**



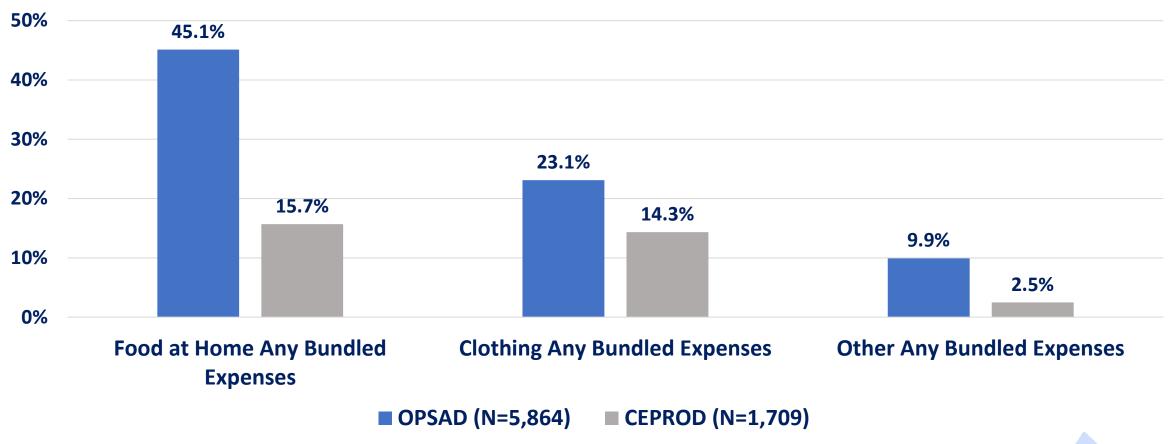


#### Percentage of Diary Cases with Any Bundled Expenses by Mode



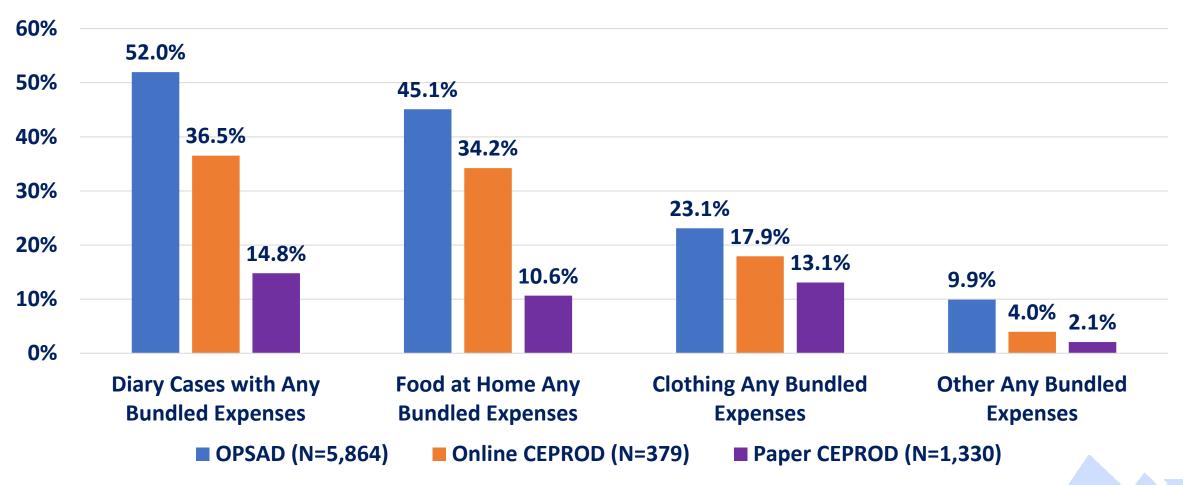


### Percentage of Diary Cases with Any Bundled Expenses By Type



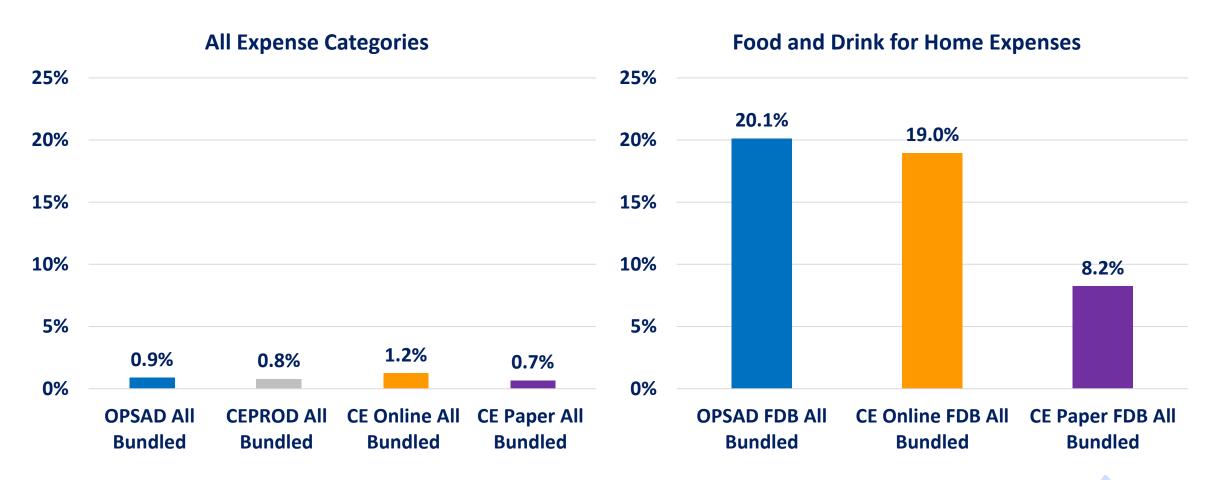


## Percentage of Diary Cases with Bundled Expenses by Mode and Type





#### Percentage of Diary Cases with All Bundled Expenses



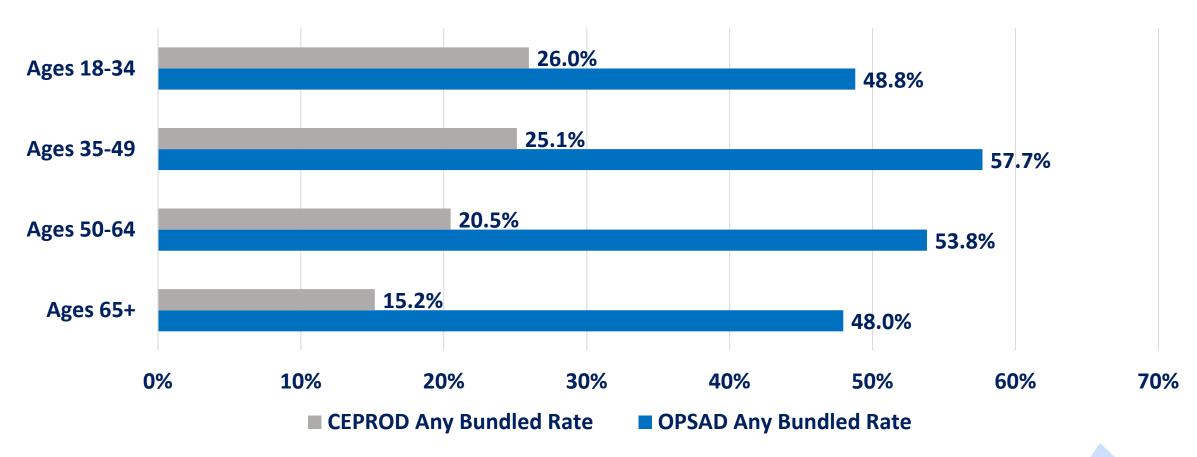


#### Differences in Bundling by Demographics

- Likelihood to provide bundled expenses varied significantly by...
  - ► Respondent Age (18-34, 35-49, 50-64, and 65+)
  - ► Household Size (1 Person, 2-3 Persons, and 4+ Persons)
- Race, ethnicity, education, and income were examined, but were not found to vary significantly.

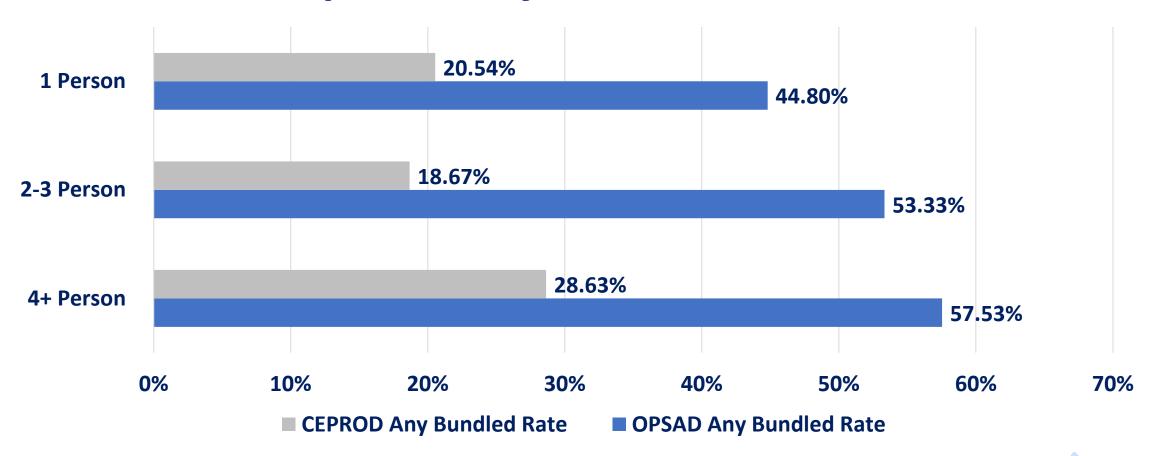


#### Percentage of Diary Cases with Any Bundled Expenses by Age



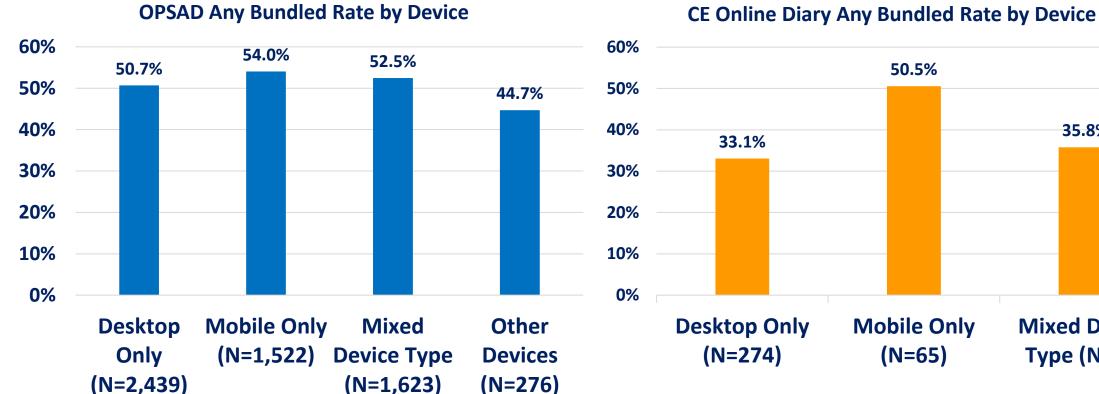


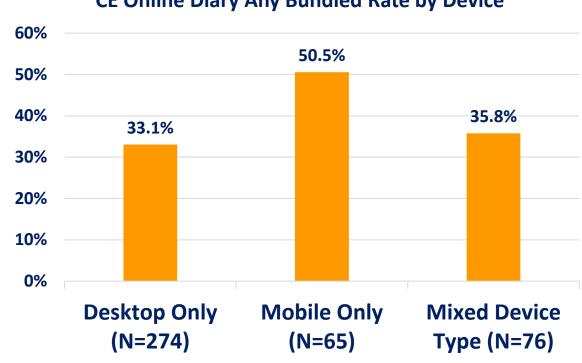
### Percentage of Diary Cases with Any Bundled Expenses by Household Size





#### Differences in Bundling by Device Used







### **Summary of Findings and Recommendations**



#### **Summary of Findings**

- The prevalence of bundling was generally higher in the online panel test of a self-administered diary than in CE production.
  - ▶ Potentially due to interviewer intermediation (placement, training, and follow-up).
  - ▶ Bundling was significantly higher in the CE online diary cases than in the CE paper diary cases, but still significantly less than in the OPSAD diaries.
- Item descriptions for food and drink at home purchases are by far the biggest contributor to bundling.
- Some demographic differences (respondent age and household size).
- How bundling is measured matters.



#### Recommendations

- Further research into the prevalence of non-itemization in CE online diaries with more robust data.
- Continue analyzing entry counts and non-itemization.
- Examining the relationship between time spent in the diary and non-itemization.
- Analyzing the "Business name" data provided by respondents for meals away from home expenditures.



## Thank you!

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