# Little Rock–North Little Rock– Conway, AR National Compensation Survey November 2009



U.S. Department of Labor U.S. Bureau of Labor Statistics March 2010

This summary provides results of a November 2009 survey of occupational pay in the Little Rock-North Little Rock-Conway, AR, Metropolitan Statistical Area (MSA). The MSA includes Faulkner, Grant, Lonoke, Perry, Pulaski, and Saline Counties. Data shown in this summary were collected as part of the Bureau of Labor Statistics (BLS) National Compensation Survey (NCS). The NCS provides comprehensive measures of occupational earnings, compensation cost trends, benefit incidence, and detailed plan provisions. This summary is limited to data on occupational wages and salaries.

Table 1 presents an overview of all tables in this bulletin. Mean hourly earnings, weekly hours, and relative standard errors are given for all industries, private industry, and State and local government for selected worker and establishment characteristics. Table 2 presents mean hourly earnings data by work level for occupational major groups and for detailed occupations. Separate data are also shown for full-time and part-time workers. Table 3 provides work level data for private industry workers. Table 4 provides similar data for State and local government workers.

Tables 5 through 7 present hourly wage percentiles that describe the distribution of hourly earnings for individual workers within each published occupation. Data are provided for the 10th, 25th, 50th, 75th, and 90th percentiles for detailed occupations within all industries, private industry, and State and local government.

Table 8 presents mean and median hourly, weekly, and annual earnings, and the associated hours, for major occupational groups and detailed occupations for full-time workers. Table 9 provides the same type of information for private industry workers. Table 10 provides similar data for State and local government workers.

The survey could not have been conducted without the cooperation of the many government agencies that provided pay data included in this summary. The Bureau thanks these respondents for their cooperation. Field economists of the Bureau of Labor Statistics collected and reviewed the survey data. The Office of Compensation and Working Conditions, in cooperation with the Office of Field Operations and the Office of Technology and Survey Processing in the BLS National Office, designed the survey, processed the data, and prepared the survey for publication.

#### Where to find more information

The data contained in this summary are available at http://www.bls.gov/ncs/ocs/compub.htm, the BLS Internet site. Data are presented in a Portable Document Format (PDF) file, and in an ASCII file containing the published table formats.

For additional information regarding this survey, including a list of occupational classifications, please contact any BLS regional office at the address and telephone number listed on the back cover of this summary. You may also write to the Bureau of Labor Statistics at: Division of Compensation Data Analysis and Planning, 2 Massachusetts Avenue, NE., Room 4175, Washington, DC 20212–0001, telephone (202) 691–6199, or send an e-mail to NCSinfo@bls.gov.

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Table 1. Summary: Mean hourly earnings1 and weekly hours for selected worker and establishment characteristics, Little Rock-North Little Rock-Conway, AR, November 2009

	Civilian workers			Priv	ate industry workers		State and local government workers		
Worker and establishment characteristics	Hourly e	arnings	Mean	Hourly e	arnings	Mean	Hourly ea	arnings	Mean weekly hours <sup>3</sup>
	Mean	Relative error <sup>2</sup> (percent)	weekly hours <sup>3</sup>	Mean	Relative error <sup>2</sup> (percent)	weekly hours <sup>3</sup>	Mean	Relative error <sup>2</sup> (percent)	
All workers	\$17.12	5.5	35.8	\$16.46	7.0	35.2	\$19.74	4.3	38.2
Worker characteristics <sup>4,5</sup>									
Management, professional, and related Management, business, and financial Professional and related Service Sales and office Sales and related Office and administrative support Natural resources, construction, and maintenance Construction and extraction Installation, maintenance, and repair Production, transportation, and material moving Production Transportation and material moving Full time Part time	26.92 29.37 25.17 9.90 13.83 11.07 15.04 16.25 14.12 20.67 15.79 14.95 16.92 17.86 10.51	4.5 8.1 5.1 6.3 6.0 9.4 3.2 14.4 11.5 11.6 7.1 12.8 5.3	36.9 39.1 35.5 32.8 35.3 28.7 39.4 40.0 40.0 40.0 37.7 40.0 34.9 38.8 21.1	28.34 32.42 25.23 9.12 13.85 11.07 15.47 16.18 13.61 21.36 15.41 14.38 16.73 17.32 10.18	6.0 10.9 6.8 4.2 7.2 9.4 4.1 16.8 11.0 12.3 7.3 12.8 5.9	36.6 38.8 35.1 32.1 34.6 28.7 39.4 40.0 40.0 40.0 37.8 40.0 35.4 38.7 21.4	24.32 23.14 25.07 14.90 13.71 - 13.71 16.67 17.37 - - - - - 19.79 17.46	5.9 8.0 7.3 11.3 6.0 – 6.0 5.6 6.4 – – 4.4 7.1	37.4 39.7 36.1 38.9 39.3 - 39.3 40.0 40.0 - - - 39.5 15.7
Union Nonunion	20.10 16.84 17.09	10.5 6.0 5.6	39.0 35.5 35.8	19.05 16.19 16.42	12.0 7.6 7.0	39.6 34.8 35.2	_ 19.29 19.74	- 4.7 4.3	- 38.4 38.2
Incentive  Establishment characteristics	_	_	_	_	_	_	_	_	_
Goods producing Service providing	( <sup>6</sup> )	( <sup>6</sup> )	( <sup>6</sup> )	16.35 16.49	16.1 7.8	40.0 34.3	( <sup>6</sup> )	( <sup>6</sup> )	( <sup>6</sup> )
1-99 workers	16.05 15.68 21.27	8.0 11.9 5.4	34.1 37.3 37.7	15.70 15.25 21.71	9.1 14.0 8.6	33.5 37.5 36.9	18.69 18.41 20.78	8.7 6.4 6.5	38.9 35.8 38.7

<sup>&</sup>lt;sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

<sup>2</sup> The relative standard error (RSE) is the standard error expressed as a percent of the estimate. It can be used to calculate a "confidence interval" around a sample estimate. For more information about RSEs, see appendix A.

<sup>3</sup> Mean weekly hours are the hours an employee is scheduled to work in a week, exclusive of overtime.

hourly rate or salary; incentive workers are those whose wages are at least partially based on productivity payments such as piece rates, commissions, and production

based on productivity payments such as pleased.

5 Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.

6 Estimates for goods-producing and service-providing industries are published for private industry only. Industries are determined by the 2007 North American Industry Classification System (NAICS).

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria.

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

exclusive of overtime.

<sup>&</sup>lt;sup>4</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Union workers are those whose wages are determined through collective bargaining. Wages of time workers are based solely on

Table 2. Civilian workers: Mean hourly earnings¹ for full-time and part-time workers² by work levels³, Little Rock-North Little Rock-Conway, AR, November 2009

	To	otal	Full-time	workers	Part-time	workers
Occupation <sup>4</sup> and level	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)
All workers	\$17.12	5.5	\$17.86	5.9	\$10.51	11.7
Management occupations	32.95	13.6	32.95	13.6	-	-
Business and financial operations occupations	24.77 28.13	6.7 5.7	24.77 28.13	6.7 5.7	_ _	_ _
Claims adjusters, appraisers, examiners, and investigators	29.44	6.3	29.44	6.3	_	_
Claims adjusters, examiners, and investigators	29.44	6.3	29.44	6.3	_	_
Computer and mathematical science occupations Level 9	26.77 34.64	6.0 6.6	26.77 34.64	6.0 6.6	_ _	_
Education, training, and library occupations	29.22 31.57	3.1 2.1	29.47 31.57	2.2 2.1	- -	_ _
Primary, secondary, and special education school teachers	31.04	1.5	31.04	1.5	_	_
Level 9	31.57	2.1	31.57	2.1	-	_
Secondary school teachers	33.87	.1	33.87	.1	_	_
Level 9 Secondary school teachers, except special and	33.87	.1	33.87	.1	_	_
vocational education Level 9	33.91 33.91	.1	33.91 33.91	.1	_ _	_
Healthcare practitioner and technical occupations	24.48	7.3	24.68	8.1	23.28	6.6
Level 9	28.67	1.6	28.22	2.2	_	
Registered nurses Level 9	31.31 28.80	1.9 2.0	32.50 -	2.3	27.01 –	2.4
Healthcare support occupations  Nursing, psychiatric, and home health aides	11.67 10.73	12.9 12.5	- -	-	- -	- -
Protective service occupations	17.94	3.8	17.53	3.3	-	-
Food preparation and serving related occupations	8.22	4.0	9.08	5.5	7.33	2.6
Level 2	7.74	1.3	-	_ 	_ 7.54	
Fast food and counter workers Level 2	7.89 7.74	3.2 1.3	8.44	5.5	7.51 –	4
Combined food preparation and serving workers, including fast food	7.89	3.2	8.44	5.5	7.51	.4
Level 2	7.74	1.3	-	-	- 7.51	-
Personal care and service occupations	8.25	4.3	-	_	-	-
Sales and related occupations	11.07	9.4	_	_	10.21	18.6
Level 2  Retail sales workers	8.72 9.54	.0 .8	_	_	10.39	19.1
Level 2		.0	_	_	-	-
Office and administrative support occupations	15.04	3.2	15.11	3.1	_	_
Level 4	13.26	4.0	13.26	4.0	_	_
Level 5 Level 6	16.16 19.52	2.9 6.3	16.16 19.52	2.9 6.3	_	_
Financial clerks	15.57	2.8	15.57	2.8	_	
Secretaries and administrative assistants	16.67	9.0	16.67	9.0	_	_
Executive secretaries and administrative assistants	18.98	12.2	18.98	12.2	_	_
Construction and extraction occupations	14.12	11.5	14.12	11.5	_	_
Installation, maintenance, and repair occupations	20.67	11.6	20.67	11.6	_	_
Production occupations	14.95	12.8	14.95	12.8		1

See footnotes at end of table.

Table 2. Civilian workers: Mean hourly earnings1 for full-time and part-time workers2 by work levels3, Little Rock-North Little Rock-Conway, AR, November 2009 — Continued

	To	otal	Full-time	workers	Part-time	workers
Occupation <sup>4</sup> and level	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)
Production occupations -Continued Level 5	\$16.80	2.9	\$16.80	2.9	-	-
Transportation and material moving occupations	16.92	5.3	17.60	3.3	_	_

<sup>&</sup>lt;sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and

tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

<sup>2</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time

worker with a 35-flour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

3 Each occupation for which data are collected in an establishment is evaluated based on four factors, including knowledge, job controls and complexity, contacts, and physical environment. The knowledge factor is tailored to 24 families of closely related jobs. Points are assigned based on the

occupation's rank within each factor. The points are summed to determine the

overall level of the occupation. See appendix A for more information.

4 Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.

5 The relative standard error (RSE) is the standard error expressed as a percent of the estimate. It can be used to calculate a "confidence interval" around a sample estimate. For more information about RSEs, see appendix A.

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

Table 3. Private industry workers: Mean hourly earnings<sup>1</sup> for full-time and part-time workers<sup>2</sup> by work levels<sup>3</sup>, Little Rock-North Little Rock-Conway, AR, November 2009

	To	otal	Full-time	workers	Part-time	workers
Occupation <sup>4</sup> and level	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)
All workers	\$16.46	7.0	\$17.32	7.5	\$10.18	12.2
Management occupations	33.47	15.5	33.47	15.5	_	_
Business and financial operations occupations	29.61	3.3	29.61	3.3	_	_
Computer and mathematical science occupations  Level 9	26.84 35.02	6.1 6.2	26.84 35.02	6.1 6.2	- -	- -
Healthcare practitioner and technical occupations  Level 9  Registered nurses  Level 9	25.57 28.73 30.91 28.92	9.9 1.8 .3 2.3	25.68 - - -	12.4 - - -	25.07 - - -	1.4 - - -
Healthcare support occupations	11.69	13.1	_	_	_	_
Food preparation and serving related occupations  Fast food and counter workers  Combined food preparation and serving workers,	8.03 7.85	4.7 3.0	8.76 -	7.0 –	7.33 7.51	2.6 .4
including fast food	7.85	3.0	_	_	7.51	.4
Sales and related occupations  Level 2  Retail sales workers  Level 2	11.07 8.72 9.54 8.72	9.4 .0 .8 .0	- - - -	- - - -	10.21 - 10.39 -	18.6 - 19.1 -
Office and administrative support occupations Level 4 Level 5	15.47 13.68 16.40	4.1 4.5 2.8	15.56 13.68 16.40	4.0 4.5 2.8	- - -	- - -
Construction and extraction occupations	13.61	11.0	13.61	11.0	_	-
Installation, maintenance, and repair occupations	21.36	12.3	21.36	12.3	_	_
Production occupationsLevel 5	14.38 16.80	12.8 2.9	14.38 16.80	12.8 2.9	_ _	- -
Transportation and material moving occupations	16.73	5.9	17.60	3.3	_	_

<sup>&</sup>lt;sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded

They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

2 Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

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<sup>3</sup> Each occupation for which data are collected in an establishment is evaluated based on four factors, including knowledge, job controls and complexity, contacts, and physical environment. The knowledge factor is tailored to 24 families of closely related jobs. Points are assigned based on the

occupation's rank within each factor. The points are summed to determine the overall level of the occupation. See appendix A for more information.

4 Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.

5 The relative standard error (RSE) is the standard error expressed as a percent of the estimate. It can be used to calculate a "confidence interval" around a sample estimate. For more information about RSEs, see appendix A.

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

Table 4. State and local government workers: Mean hourly earnings1 for full-time and part-time workers2 by work levels<sup>3</sup>, Little Rock-North Little Rock-Conway, AR, November 2009

	To	otal	Full-time	workers	Part-time	workers
Occupation <sup>4</sup> and level	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)	Mean	Relative error <sup>5</sup> (percent)
All workers	\$19.74	4.3	\$19.79	4.4	\$17.46	7.1
Business and financial operations occupations	21.32	8.4	21.32	8.4	_	_
Education, training, and library occupations Level 9	28.44 32.90	3.9 .9	28.83 32.90	2.6 .9	_ _	
Primary, secondary, and special education school						
teachers Level 9	31.53 32.90	2.1	31.53 32.90	2.1 .9	_	_
Elementary and middle school teachers	32.90	8.6	30.76	8.6	_	_
Secondary school teachers	33.89	.1	33.89	.1	_	_
Level 9Secondary school teachers, except special and	33.89	.1	33.89	.1	-	-
vocational education	33.98	.2	33.98	.2	_	_
Level 9	33.98	.2	33.98	.2	-	-
Healthcare practitioner and technical occupations	22.97	12.4	23.44	11.7	_	_
Protective service occupations	17.74	3.2	17.73	3.2	_	_
Office and administrative support occupations	13.71	6.0	13.72	6.1	_	_
Level 4	11.82	7.7	11.77	8.1	_	_
Secretaries and administrative assistants	13.62	14.0	13.62	14.0	_	_
Construction and extraction occupations	17.37	6.4	17.37	6.4	_	_

<sup>&</sup>lt;sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

<sup>2</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time

worker with a 35-flour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

3 Each occupation for which data are collected in an establishment is evaluated based on four factors, including knowledge, job controls and complexity, contacts, and physical environment. The knowledge factor is tailored to 24 families of closely related jobs. Points are assigned based on the

occupation's rank within each factor. The points are summed to determine the overall level of the occupation. See appendix A for more information.  $^4$  Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.  $^5$  The relative standard error (RSE) is the standard error expressed as a percent of the estimate. It can be used to calculate a "confidence interval" around a sample estimate. For more information about RSEs, see appendix A.

Table 5. Civilian workers: Hourly wage percentiles1, Little Rock-North Little Rock-Conway, AR, November 2009

Occupation <sup>2</sup>	10	25	Median 50	75	90
All workers	\$7.95	\$9.50	\$15.05	\$20.54	\$30.81
Management occupations	18.68	22.97	30.77	40.32	49.06
Business and financial operations occupations	16.81	18.21	23.73	29.53	32.88
investigators Claims adjusters, examiners, and investigators	18.46 18.46	21.76 21.76	26.75 26.75	33.90 33.90	42.69 42.69
Computer and mathematical science occupations	17.10	18.46	21.35	36.76	41.02
Education, training, and library occupations Primary, secondary, and special education school	14.98	25.66	29.65	33.61	38.91
teachers  Secondary school teachers  Secondary school teachers, except special and	24.37 26.55	26.55 31.36	31.36 33.61	34.36 36.42	39.50 41.23
vocational education	26.55	31.36	33.61	37.02	41.23
Healthcare practitioner and technical occupations Registered nurses	15.30 22.44	19.28 28.95	23.00 31.56	31.14 32.30	38.00 44.89
Healthcare support occupations	9.13 9.13	9.13 9.13	10.10 9.13	14.00 14.00	17.39 14.00
Protective service occupations	13.31	15.28	17.54	20.33	22.68
Food preparation and serving related occupations  Fast food and counter workers  Combined food preparation and serving workers,	7.21 7.25	7.25 7.25	7.50 7.50	8.50 8.20	12.10 9.33
including fast food	7.25	7.25	7.50	8.20	9.33
Personal care and service occupations	7.25	7.35	7.81	8.50	9.83
Sales and related occupations	8.00 8.00	8.38 8.35	9.00 9.00	11.50 10.19	16.00 11.81
Office and administrative support occupations Financial clerks Secretaries and administrative assistants Executive secretaries and administrative assistants	10.50 13.08 10.49 12.25	12.26 13.99 12.37 13.73	14.96 15.74 18.25 18.04	16.99 17.26 18.66 24.61	18.66 18.21 24.10 26.11
Construction and extraction occupations	9.50	10.50	13.75	17.50	20.73
Installation, maintenance, and repair occupations	14.68	15.06	18.00	25.10	30.27
Production occupations	8.20	10.40	15.55	17.25	20.59
Transportation and material moving occupations	9.25	14.50	16.81	20.54	20.54

<sup>1</sup> Percentiles designate position in the earnings distribution and are calculated from individual-worker earnings and the hours they are scheduled to work. At the 50th percentile, the median, half of the hours are paid the same as or more than the rate shown, and half are paid the same as or less than the rate shown. At the 25th percentile, one-fourth of the hours are paid the same as or less than the rate shown. At the 75th percentile, one-fourth are paid the same as or more than the rate shown. The 10th and 90th percentiles follow the same logic. Hourly wages are the straight-time wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, and holidays;

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

nonproduction bonuses; and tips.  $^2$  Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more

Table 6. Private industry workers: Hourly wage percentiles1, Little Rock-North Little Rock-Conway, AR, November 2009

Occupation <sup>2</sup>	10	25	Median 50	75	90
All workers	\$7.80	\$9.00	\$14.00	\$19.77	\$29.71
Management occupations	18.68	23.19	31.87	40.32	49.06
Business and financial operations occupations	23.73	26.82	29.53	30.98	42.69
Computer and mathematical science occupations	17.10	18.46	21.35	36.76	41.02
Healthcare practitioner and technical occupations  Registered nurses	19.28 20.90	19.28 25.04	23.00 31.00	31.00 38.00	38.30 44.89
Healthcare support occupations	9.13	9.13	10.10	14.00	17.39
Food preparation and serving related occupations Fast food and counter workers Combined food preparation and serving workers,	7.25	7.25 7.25 7.25	7.50 7.50 7.50	8.50 8.09	12.10 9.25 9.25
including fast food		8.38 8.35	9.00 9.00	8.09 11.50 10.19	16.00 11.81
Office and administrative support occupations	10.86	13.01	15.05	18.21	18.66
Construction and extraction occupations	9.50	10.25	13.00	15.00	19.00
Installation, maintenance, and repair occupations	15.06	17.52	18.00	25.10	30.27
Production occupations	8.00	10.20	15.55	17.18	20.59
Transportation and material moving occupations	9.25	14.46	16.81	20.54	20.54

<sup>1</sup> Percentiles designate position in the earnings distribution and are calculated from individual-worker earnings and the hours they are scheduled to work. At the 50th percentile, the median, half of the hours are paid the same as or more than the rate shown, and half are paid the same as or less than the rate shown. At the 25th percentile, one-fourth of the hours are paid the same as or less than the rate shown. At the 75th percentile, one-fourth are paid the same as or more than the rate shown. The 10th and 90th percentiles follow the same logic. Hourly wages are the straight-time wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, and holidays;

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

nonproduction bonuses; and tips. 2 Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more

Table 7. State and local government workers: Hourly wage percentiles1, Little Rock-North Little Rock-Conway, AR, November 2009

Occupation <sup>2</sup>	10	25	Median 50	75	90
All workers	\$10.49	\$13.73	\$16.81	\$23.69	\$31.74
Business and financial operations occupations	15.68	17.18	18.46	22.85	26.41
Education, training, and library occupations Primary, secondary, and special education school	13.65	25.03	29.65	33.61	38.91
teachers	25.09	28.65	32.15	34.50	39.11
Elementary and middle school teachers	24.22	26.25	30.80	33.00	37.72
Secondary school teachers	29.35	31.36	33.58	37.02	39.50
vocational education	29.35	31.36	33.61	37.02	40.16
Healthcare practitioner and technical occupations	11.53	15.45	23.69	31.58	31.58
Protective service occupations	13.31	15.28	17.54	19.93	22.86
Office and administrative support occupations Secretaries and administrative assistants	10.49 9.07	10.58 10.49	13.20 12.15	15.53 15.53	17.26 24.10
Construction and extraction occupations	11.39	13.70	17.73	20.73	21.68

<sup>1</sup> Percentiles designate position in the earnings distribution and are calculated from individual-worker earnings and the hours they are scheduled to work. At the 50th percentile, the median, half of the hours are paid the same as or more than the rate shown, and half are paid the same as or less than the rate shown. At the 25th percentile, one-fourth of the hours are paid the same as or less than the rate shown. At the 75th percentile, one-fourth are paid the same as or more than the rate shown. The 10th and 90th percentiles follow the same logic. Hourly wages are the straight-time wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, and holidays;

nonproduction bonuses; and tips. Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

Table 8. Full-time1 civilian workers: Mean and median hourly, weekly, and annual earnings and mean weekly and annual hours, Little Rock-North Little Rock-Conway, AR, November 2009

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	Hourly ea	arnings <sup>3</sup>	Weel	kly earnings	54	Annı	ual earnings	55
Occupation <sup>2</sup>	Mean	Median	Mean	Median	Mean weekly hours	Mean	Median	Mean annual hours
All workers	\$17.86	\$15.47	\$694	\$611	38.8	\$35,388	\$31,928	1,981
Management occupations	32.95	30.77	1,276	1,231	38.7	66,375	64,000	2,014
Business and financial operations occupations	24.77	23.73	979	949	39.5	50,915	49,358	2,056
examiners, and investigators Claims adjusters, examiners, and	29.44	26.75	1,155	1,070	39.2	60,043	55,640	2,039
investigators	29.44	26.75	1,155	1,070	39.2	60,043	55,640	2,039
Computer and mathematical science occupations	26.77	21.35	1,071	854	40.0	55,681	44,398	2,080
Education, training, and library occupations Primary, secondary, and special	29.47	29.71	1,092	1,145	37.1	41,250	42,858	1,400
education school teachers Secondary school teachers Secondary school teachers,	31.04 33.87	31.36 33.61	1,141 1,250	1,146 1,254	36.8 36.9	43,123 47,411	43,550 47,100	1,389 1,400
except special and vocational education	33.91	33.61	1,245	1,249	36.7	47,052	46,450	1,388
Healthcare practitioner and technical occupations	24.68 32.50	22.02 31.58	956 1,243	838 1,263	38.8 38.2	49,469 63,459	43,545 65,686	2,005 1,952
Protective service occupations	17.53	16.34	701	654	40.0	36,464	33,987	2,080
Food preparation and serving related occupations	9.08 8.44	8.50 8.20	342 296	298 298	37.6 35.1	17,236 15,218	15,511 15,511	1,898 1,804
food	8.44	8.20	296	298	35.1	15,218	15,511	1,804
Office and administrative support occupations	15.11 15.57	15.00 15.74	598 607	590 590	39.6 39.0	31,035 31,563	30,693 30,693	2,054 2,027
assistants Executive secretaries and	16.67	18.25	665	730	39.9	34,578	37,960	2,074
administrative assistants	18.98	18.04	753	722	39.7	39,174	37,523	2,064
Construction and extraction occupations	14.12	13.75	565	550	40.0	29,293	28,600	2,075
Installation, maintenance, and repair occupations	20.67	18.00	827	720	40.0	42,985	37,440	2,080
Production occupations	14.95	15.55	598	622	40.0	31,102	32,344	2,080
Transportation and material moving occupations	17.60	17.34	704	694	40.0	36,610	36,067	2,080

 $<sup>^{1}</sup>$  Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm,

paid to employees. Median weekly earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean weekly hours are the hours an employee is scheduled to work in a week, exclusive of

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

where a 40-hour week is the minimum full-time schedule.

<sup>2</sup> Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more

information.

<sup>3</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

4 Mean weekly earnings are the straight-time weekly wages or salaries

overtime.

5 Mean annual earnings are the straight-time annual wages or salaries paid to employees. Median annual earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean annual hours are the hours an employee is scheduled to work in a year, exclusive of

Table 9. Full-time1 private industry workers: Mean and median hourly, weekly, and annual earnings and mean weekly and annual hours, Little Rock-North Little Rock-Conway, AR, November 2009

	Hourly ea	rnings <sup>3</sup>	Weel	kly earnings	54	Annı	ual earnings	5
Occupation <sup>2</sup>	Mean	Median	Mean	Median	Mean weekly hours	Mean	Median	Mean annual hours
All workers	\$17.32	\$15.05	\$670	\$590	38.7	\$34,511	\$30,693	1,992
Management occupations	33.47	31.87	1,290	1,275	38.6	67,102	66,290	2,005
Business and financial operations occupations	29.61	29.53	1,169	1,107	39.5	60,780	57,584	2,053
Computer and mathematical science occupations	26.84	21.35	1,074	854	40.0	55,822	44,398	2,080
Healthcare practitioner and technical occupations	25.68	19.85	978	771	38.1	50,846	40,102	1,980
Food preparation and serving related occupations	8.76	8.20	332	298	37.9	17,281	15,511	1,973
Office and administrative support occupations	15.56	15.05	615	602	39.5	31,992	31,304	2,056
Construction and extraction occupations	13.61	13.00	544	520	40.0	28,300	27,040	2,080
Installation, maintenance, and repair occupations	21.36	18.00	854	720	40.0	44,431	37,440	2,080
Production occupations	14.38	15.55	575	622	40.0	29,909	32,344	2,080
Transportation and material moving occupations	17.60	17.34	704	694	40.0	36,610	36,067	2,080

<sup>1</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm,

paid to employees. Median weekly earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean weekly hours are the hours an employee is scheduled to work in a week, exclusive of

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

where a 40-hour week is the minimum full-time schedule.

<sup>2</sup> Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more

information.

3 Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

4 Mean weekly earnings are the straight-time weekly wages or salaries

<sup>5</sup> Mean annual earnings are the straight-time annual wages or salaries paid to employees. Median annual earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean annual hours are the hours an employee is scheduled to work in a year, exclusive of

Table 10. Full-time<sup>1</sup> State and local government workers: Mean and median hourly, weekly, and annual earnings and mean weekly and annual hours, Little Rock-North Little Rock-Conway, AR, November 2009

	Hourly ea	rnings <sup>3</sup>	Weel	kly earnings	s <sup>4</sup>	Annual earnings <sup>5</sup>		
Occupation <sup>2</sup>	Mean	Median	Mean	Median	Mean weekly hours	Mean	Median	Mean annual hours
All workers	\$19.79	\$16.81	\$782	\$667	39.5	\$38,442	\$34,965	1,942
Business and financial operations occupations	21.32	18.46	844	742	39.6	43,875	38,605	2,058
Education, training, and library occupations Primary, secondary, and special	28.83	29.71	1,110	1,186	38.5	42,351	45,320	1,469
education school teachers Elementary and middle school	31.53	32.15	1,212	1,233	38.5	46,544	47,348	1,476
teachers  Secondary school teachers  Secondary school teachers,	30.76 33.89	30.80 33.58	1,188 1,327	1,193 1,289	38.6 39.2	45,367 51,491	45,217 49,495	1,475 1,519
except special and vocational education	33.98	33.61	1,326	1,289	39.0	51,228	49,495	1,508
Healthcare practitioner and technical occupations	23.44	23.69	929	948	39.6	47,726	49,281	2,036
Protective service occupations	17.73	17.54	709	702	40.0	36,869	36,483	2,080
Office and administrative support occupations	13.72	13.20	543	528	39.6	28,074	27,462	2,047
assistants	13.62	12.15	540	486	39.7	28,104	25,268	2,064
Construction and extraction occupations	17.37	17.73	695	709	40.0	35,501	36,878	2,043

<sup>&</sup>lt;sup>1</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time

paid to employees. Median weekly earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean weekly hours are the hours an employee is scheduled to work in a week, exclusive of

SOURCE: Bureau of Labor Statistics, National Compensation Survey.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups may include data for categories not shown separately

worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

2 Workers are classified by occupation using the 2000 Standard Occupational Classification (SOC) system. See appendix B for more information.

Occupational classification (SOC) system. See appendix 5 for most information.

3 Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. See appendix A for more information.

4 Mean weekly earnings are the straight-time weekly wages or salaries

Mean annual earnings are the straight-time annual wages or salaries paid to employees. Median annual earnings designates position - one-half of the hours are paid the same as or more than the rate shown. Mean annual hours are the hours an employee is scheduled to work in a year, exclusive of

# **Appendix: Technical Note**

#### Survey scope

This survey of the Little Rock-North Little Rock-Conway, AR, Metropolitan Statistical Area (MSA) covered establishments employing one worker or more in private goodsproducing industries (mining, construction, and manufacturing); private service-providing industries (trade, transportation, and utilities, information, financial activities, professional and business services, education and health services, leisure and hospitality, and other services); State governments; and local governments. Agriculture, forestry, fishing and hunting, private households, and the Federal Government were excluded from the scope of the survey. For purposes of this survey, an establishment is an economic unit that produces goods or services, a central administrative office, or an auxiliary unit providing support services to a company. For private industries in this survey, the establishment is usually at a single physical location. For State and local governments, an establishment is defined as all locations of a government agency within the sampled area.

#### Sampling frame

The list of establishments from which the survey sample was selected (sampling frame) was developed from State unemployment insurance reports. Due to the volatility of industries within the private sector, sampling frames were developed using the most recent month of reference available at the time the sample was selected.

#### Sample design

The sample for this survey area was selected using a twostage stratified design with probability proportional to employment sampling at each stage. The first stage of sample selection was a probability-proportional-to-size sample of establishments. Use of this technique means that the larger an establishment's employment, the greater its chance of selection. The second stage of sample selection, detailed below, was a probability sample of occupations within a sampled establishment.

## Occupational selection and classification

Identification of the occupations for which wage data were to be collected was a multistep process:

1. Probability-proportional-to-size selection of establishment jobs

- 2. Classification of jobs into occupations based on the 2000 Standard Occupational Classification (SOC) system
- 3. Characterization of jobs as full-time or part-time, union or nonunion, and time or incentive
- 4. Determination of the level of work of each job

For each occupation, wage data were collected for those workers whose jobs could be characterized by the criteria identified in the last three steps. In step one, the jobs to be sampled were selected at each establishment by the BLS field economist. A complete list of employees was used for sampling, with each selected worker representing a job within the establishment. The greater the number of people working in a job in the establishment, the greater its chance of selection.

The second step of the process entailed classifying the selected jobs into occupations based on their duties. NCS uses the 2000 Standard Occupational Classification (SOC) system. A selected job may fall into any one of about 800 occupational classifications, from accountant to zoologist. When workers could be classified in more than one occupation, they were classified in the occupation that required the higher skill level. When there was no perceptible difference in skill level, the workers were classified in the occupation that described their primary activity.

Each occupational classification is an element of a broader classification known as a major group. Occupations can fall into any of 22 major groups. A complete list of all individual occupations, classified by the major group to which they belong, is available from BLS.

In step three, certain other job characteristics of the chosen worker were identified. First, the worker was identified as holding either a full-time or part-time job, based on the establishment's definition of those terms. Then, the worker was classified as having a time versus incentive job and also identified as being in a union or a nonunion job.

#### Occupational leveling

In the last step before wage data were collected, the work level of each selected job was determined using a "point factor leveling" process. Point factor leveling matches certain aspects of a job to specific levels of work with assigned point values. Points for each factor are then totaled to determine the overall work level for the job.

The NCS program is in the process of converting from a nine-factor to a four-factor occupational leveling system. The conversion is being phased in via annual NCS sample replenishment groups and will require several years for full implementation. The four occupational leveling factors are:

- Knowledge
- Job controls and complexity
- Contacts (nature and purpose)
- Physical environment

Each factor consists of several levels, and each level has an associated description and assigned points. A know-ledge guide for 24 families of closely related occupations contains short definitions of the point levels of knowledge expected for the occupations and presents relevant examples. The other three factors use identical descriptions for all occupational categories and contain a definition of each point level within each factor.

The description within each factor best matching the job is chosen. The point levels within each factor are designed to describe the thresholds of distinct levels of work. When a job does not meet the full description of a point level, the next lowest point level is used. Points for the four factors are totaled to determine the overall work level. NCS publishes data for up to 15 work levels.

Most supervisory occupations are evaluated based on their duties and responsibilities. A modified approach is used for professional and administrative supervisors when they direct professional work and are paid primarily to supervise. Such supervisory occupations are leveled based on the work level of the highest position reporting to them.

For a complete description of point factor leveling, refer to the publication "National Compensation Survey: Guide for Evaluating Your Firm's Jobs and Pay," available at the BLS National Compensation Survey Internet site at http://www.bls.gov/ncs/ocs/sp/ncbr0004.pdf.

#### **Collection period**

Survey data were collected over a 14-month period for the larger areas in the NCS program. For the smaller areas, data were collected over a 5-month period. For each establishment in the survey, the data reflect the establishment's most recent information at the time of collection. The payroll reference month shown in the tables reflects the average date of this information for all sample units.

### **Earnings**

Earnings were defined as regular payments from the employer to the employee as compensation for straight-time hourly work, or for any salaried work performed. The following components were included as part of earnings:

- Incentive pay, including commissions, production bonuses, and piece rates
- Cost-of-living allowances
- Hazard pay
- Payments of income deferred due to participation in a salary reduction plan
- Deadhead pay, defined as pay given to transportation workers returning in a vehicle without freight or passengers

The following forms of payments were *not* considered part of straight-time earnings:

- Shift differentials, defined as extra payment for working a schedule that varies from the norm, such as night or weekend work
- Premium pay for overtime, holidays, and weekends
- Bonuses not directly tied to production (such as Christmas and profit-sharing bonuses)
- Uniform and tool allowances
- Free or subsidized room and board
- Payments made by third parties (for example, tips)
- On-call pay

To calculate earnings for various periods (hourly, weekly, and annual), data on work schedules also were collected. For hourly workers, scheduled hours worked per day and per week, exclusive of overtime, were recorded. Annual weeks worked were determined. Because salaried workers who are exempt from overtime provisions often work beyond the assigned work schedule, their typical number of hours actually worked was collected.

#### Weighting and nonresponse

Sample weights were calculated for each establishment and occupation in the survey. These weights reflected the relative size of the occupation within the establishment and of the establishment within the sample universe. Weights were used to aggregate data for the individual establishments or occupations into the various data series.

If data were not provided by a sample member during the initial interview, the weights of responding sample members in the same or similar "cells" were adjusted to account for the missing data. This technique assumes that the mean value of data for the nonrespondents equals the mean value of data for the respondents at some detailed "cell" level. Responding and nonresponding establishments were classified into these cells according to industry and employment size. Responding and nonresponding occupations within responding establishments were classified into cells that were additionally defined by major occupation group.

If average hourly earnings data were not provided by a sample member during the update interview, then missing average hourly earnings were imputed by multiplying prior average hourly earnings by the rate of change in the average hourly earnings of respondents. The regression model that takes into account available establishment characteristics is used to derive the rate of change in the average hourly earnings.

Establishments that were determined to be out of business or outside the scope of the survey had their weights changed to zero.

#### Survey response

	Establish-
Total in sampling frame	ments 13,179
Total in sample	75
Responding	56
Refused or unable to provide data	15
Out of business or not in survey scope	4

#### **Estimation**

The wage series in the tables are computed by combining the wages for each sampled occupation. Before being combined, individual wage rates are weighted by the number of workers; the sample weight, adjusted for nonresponding establishments and other factors; and the occupation's scheduled hours of work.

The sample weight reflects the inverse of each unit's probability of selection at each sample selection stage and four weight adjustment factors. The first factor adjusts for establishment nonresponse and the second factor adjusts for occupational nonresponse. The third factor adjusts for any special situations that may have occurred during data collection. The fourth factor, post-stratification, also called benchmarking, is introduced to adjust estimated employment totals to the current counts of employment by industry. The latest available employment counts were used to derive average hourly earnings in this publication.

Not all calculated series met the criteria for publication. Before any series was published, it was reviewed to make sure that the number of observations underlying it was sufficient. This review prevented the publication of a series that could have revealed information about a specific establishment.

### **Data reliability**

The data in this summary are estimates from a scientifically selected probability sample. There are two types of errors possible in an estimate based on a sample survey, sampling and nonsampling.

Sampling errors occur because observations come only from a sample and not from an entire population. The sample used for this survey is one of a number of possible samples of the same size that could have been selected using the sample design. Estimates derived from the different samples would differ from each other.

A measure of variation among these differing estimates is called the standard error or sampling error. It indicates the precision with which an estimate from a particular sample approximates the average result of all possible samples. The relative standard error (RSE) is the standard error divided by the estimate. RSE data are provided alongside the earnings data in the summary tables.

The standard error can be used to calculate a "confidence interval" around a sample estimate. As an example, suppose a table shows that mean hourly earnings for all workers were \$17.75, with a relative standard error of 1.0 percent for this estimate. At the 90-percent level, the confidence interval for this estimate is from \$17.46 to \$18.04 (\$17.75 minus and plus \$0.29, where \$0.29 is the product of 1.645 times 1.0 percent times \$17.75). If all possible samples were selected to estimate the population value, the interval from each sample would include the true population value approximately 90 percent of the time.

Nonsampling errors also affect survey results. They can stem from many sources, such as inability to obtain information for some establishments, difficulties with survey definitions, inability of the respondents to provide correct information, or mistakes in recording or coding the data obtained. Although they were not specifically measured, the nonsampling errors were expected to be minimal due to the extensive training of the field economists who gathered the survey data, computer edits of the data, and detailed data review.